

SkoolBeep Data Handling Policy

When you use SkoolBeep services and/or sign up for SkoolBeep services, we collect some data about you and your usage in order to better serve your needs. We collect such data when you visit our website, sign up by providing information about yourselves and when you use our services. We are committed to preserving the privacy of data that you entrust to us. This document states our policies with respect to such data that we collect from you.

What data about you do we keep? When and how do we collect this data?

When you create a SkoolBeep account, we collect some personal identifiers about you (such as Name, Date of Birth, Gender). When we process payments from you, our payment processor collects payment information such as account numbers, card number and expiry date (which is not visible to us or collected by us). In addition, when you or your child uses such services such as lessons, tests and other content we create and collect data about your usage and use that in our analysis to tailor your experience and provide you with suggestions to improve your experience with us.

Where do we store this data and how is it protected?

All the data that is created when you use our services or provide by signing up is stored with our cloud service provider, Microsoft Azure, a leading global cloud services provider. All such data is stored on servers located in Microsoft Azure data centres physically located within India. Microsoft Azure provides the highest level of data confidentiality and privacy/protection and adheres to industry standards such as ISO -IEC-27018 and ISO 27001 and implements controls in line with global standard regulations such as GDPR for the EU. These controls are contractually committed by Microsoft Azure in our Cloud services agreements with them. The data is encrypted and stored within Azure hosted databases, and is encrypted using SSL when transferred from your Internet browser or mobile app to our back-end servers. We also maintain backups of such data under similar controls and which also are stored within India.

Who can access this data?

This confidential data is only accessed by employees and subcontractors of SkoolBeep, whose access is restricted based on their roles, to perform their job functions. thus, ensuring confidentiality. Access granted to users within SkoolBeep systems is reviewed regularly. Our employees and subcontractors are bound by data confidentiality clauses in the respective policies and agreements. Data policies are communicated at least once a year to employees, and all customer data is confidential during and after employment with us.

We periodically (at least once a year) review our compliance with applicable regulations and laws regarding personal data to ensure that we adhere to all such requirements.

With whom do we share your data?

When you sign up for services with us, you authorise us to store and process such data, including by sub-contractors, and consent to provide such data in response to any specific request by law and order agencies, subject to the law of the land.

- We do NOT share your data with any marketing or advertising agency.
- We use established payment processors to process payments, and they collect data such as Net banking, UPI or credit card details to process your payment. We do not have visibility into this payment data.
- We share limited contact data with telecom, payment and email service providers in order to communicate with you using SMS, email and to process your payments.

How long do we keep your data?

When you cease using our services, we retain data regarding your usage for the period mandated for record keeping purposes under applicable laws.

Questions?

For any questions on data handling, please drop an email to info@skoolbeep.com.